

**COUNTY OF LOS ANGELES – DEPARTMENT OF PUBLIC HEALTH  
SUBSTANCE ABUSE PREVENTION AND CONTROL**

**Department of Health Care Services (DHCS) – Outreach and Enrollment Grant**

**Los Angeles County Partners:**

- Department of Public Health (Maternal, Child & Adolescent Health & SAPC)
- Department of Health Services
- Department of Mental Health
- Department of Public Social Services
- Sheriff's Department

**Substance Abuse Prevention and Control - Proposed Project:**

- The Substance Abuse Prevention and Control (SAPC) proposes to conduct outreach and enrollment assistance activities by expanding existing contract services through its eight (8) contracted agencies operating Community Assessment and Services Centers (CASC) and its 18 network sites located throughout the County with multiple sites located in each of the eight (8) Service Planning Areas (SPA) and Supervisorial Districts.
- CASC were previously solicited through an open competitive process.
- The primary priority population SAPC will target is persons having substance use disorder (SUD) service needs. This population overlaps with the other six (6) priority populations since persons with SUD service needs may also have the following population characteristics:
  - mental health disorders;
  - homelessness;
  - young men of color (particularly African American and Latinos);
  - persons in county jails or state prisons;
  - persons on state parole, county probation, or under post-release community supervision;
  - families of mixed-immigration status; and
  - people with limited English proficiency.

**The CASC will:**

- 1) Conduct outreach activities with patients currently enrolled and/or those individuals seeking admissions to SUD treatment services contracted by DPH-SAPC;
- 2) Screen these patients for Medi-Cal eligibility; and
- 3) Assist patients that are identified as potentially Medi-Cal eligible with gathering all required documentation and providing a warm hand off to the identified Department of Public Social Services (DPSS) liaison(s) to complete the application process.

**Justification:**

- The rationale for proposing the use of the CASC agencies is that these programs have over 17 years of specialized expertise in engaging patients into their recovery from SUD and have already established the necessary programmatic infrastructure to work with all SUD treatment programs in each SPA and SD.
- Moreover, their work with CalWORKs and General Relief recipients has given them expertise in working with DPSS on Medi-Cal eligibility and enrollment procedures, and has allowed them to establish positive working relationships with the local DPSS offices.
- This set of contracted providers can collectively successfully conduct a Countywide outreach effort with current and new patients of County-contracted SUD treatment programs.

**CASC Current Services:**

- Each of the CASCs acts as the entry point for any County residents seeking alcohol and other drug treatment and recovery services. The CASC work closely with a network of SAPC contracted alcohol and other drug treatment agencies, mental health providers, domestic violence agencies, and other community-based organizations providing information and referrals on a wide variety of supportive services. Ancillary service referrals may include: literacy training, temporary housing, food bank referrals, health care clinics, mental health, and other related services.

**Outreach and Enrollment Objectives:**

- Outreach to at least **4,200** current patients of contracted SUD treatment programs per year.
- Conduct Medi-Cal eligibility screening with an average of at least **2,940** current patients of contract SUD programs and persons seeking admission to SUD treatment services per year for the two years.
- Assist at least **1,470** individuals per year to successfully enroll in Medi-Cal, with special emphasis on persons with SUD service needs who are seeking services through a SAPC-contracted CASC site or already admitted as a patient in a SAPC-contracted SUD Treatment program.

ACTIVITY	PROJECT TOTAL EFFORT		PER AGENCY	
	ANNUAL	TWO YEARS	ANNUAL	TWO YEARS
OUTREACH	4,200	8,400	525	1050
SCREENING	2,940	2,940	368	736
<b>ENROLLMENT</b>	<b>1,470</b>	<b>2,940</b>	<b>184</b>	<b>368</b>
RETENTION (60% Attempted Contacts)	882	1764	111	222

- Within the first two (2) months of the project, SAPC will establish effective working relationships between CASC personnel and appropriate personnel at regional DPSS offices in order to ensure effective linkages for their patients.

- Within the first two (2) months of the project, SAPC will train its staff and **eight (8) CASC community outreach workers** on the project work plan objectives and activities.

### **Performance Measurement:**

SAPC project coordinator will:

- Collect CASC data submitted from CASC community outreach workers on a monthly basis;
- Compile performance and process data into report; and
- Submit reports to DPH lead project coordinator on a quarterly basis by required deadlines (90 days and every 90 days throughout project period or as otherwise instructed by State).

SAPC will comply with all State requirements on compiling and reporting project performance in a timely manner. Some examples of performance measures that may be reported include:

- Number of community outreach activities conducted by category (community events, presentations to community groups, outreach to individual members of priority populations).
- Number of persons receiving outreach services.
- Number of persons screened for Medi-Cal eligibility (by priority populations).
- Number of approved applications (by priority populations).

### **Evaluation:**

SAPC project coordinator will conduct an on-going process evaluation of the project and to use findings to ensure quality improvement through the project period. This will involve continuous monitoring performance of each CASC agency to identify emerging implementation challenges and to make adjustments or corrections as early as possible to resolve procedural or design flaws.

### **CASC Personnel:**

- SAPC will establish effective working relationships between CASC personnel and appropriate personnel at regional DPSS offices in order to ensure effective linkages for their patients within the first two months of the project.
- SAPC will train its staff and **eight (8) CASC community outreach workers** on project work plan objectives and activities within the first two months of the project.

### **Regional SUD Related Data:**

- Dr. Richard Rawson, from UCLA-Integrated Substance Abuse Programs, recently surveyed SAPC contract provider agencies, with input from Victor Kogler, a well-known Statewide HCR expert, along with input from UCLA internal research experts, and estimates that approximately **80 percent** (45,600) of patients receiving SUD treatment services through SAPC contracted agencies are now DMC eligible.
- In FY 2012-13 a total of **57,000** unduplicated (unique) patients received treatment services through SAPC contract provider agencies.
- This translates into 45,600 newly DMC eligible patients (at 80 percent).